## Mississippi Department of Agriculture and Commerce Weights and Measures Division

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## **COMPLAINT FORM** Date of Complaint: \_\_\_\_\_\_ Inspector Assigned: \_\_\_\_\_ Consumer Name: Address: City: State: County: Zip: Telephone Number: Fax Number: Email Address: **Complaint/Concern submitted against:** Business Name: Date Occurred: Address: **Business Contact Name:** City: Zip: State: County: Telephone Number: Fax Number: Email Address: **Nature of Complaint** Please check which best describes the nature of the complaint and provide the details. 1) Product Weight \_\_\_\_\_ Total Weight \_\_\_\_ Weight Deduction (tires, motor)\_\_\_\_\_ Scale Zeroed \_\_\_ 2) Did you get a printed weight ticket? Y\_\_\_\_ N \_\_\_\_ 3) Was there a Remote Display? Y\_\_\_\_ N\_\_\_ Did you see actual weight? Y\_\_\_\_ N\_\_\_ 4) Was weight in question; In Bound (IB) or Out Bound (OB)? IB\_\_\_\_\_ OB \_\_\_\_ Was customer in or out of truck while weighing? In truck\_\_\_\_\_ Out of truck \_\_\_\_\_ 5) Did you ask for reweigh? Y\_\_\_\_\_ N\_\_\_\_\_ **Details of Complaint: Resolution of Complaint:**